Moonetrix

Execution and Order Handling Policy

Overview Statement

This policy outlines the Company's standardized approach for processing Client trade instructions across all tradable instruments offered. It defines how orders are accepted, handled, and executed, with the intent to promote transparency, consistency, and fair execution outcomes within the Company's proprietary trading system. This document forms an integral part of the Client's agreement with the Company.

Application

This Policy governs all transactional activity initiated through the Company's systems and applies universally to all financial instruments available via the platform. Engagement with the Company's services implies acceptance of the operational protocols and risk conditions outlined herein.

Definitions

1. **Company**: Refers to **Moonetrix** or the entity providing trading services to the Client through its proprietary platform.

2. **Client**: Any individual or legal entity who engages in trading or transactional activity via the Company's trading system.

3. **Platform**: The Company's digital infrastructure through which trading orders are submitted, processed, and executed.

4. **Market Orders**: Real-time executable orders that are executed immediately at the current available price within the system.

5. **Pending Orders**: Conditional orders such as Limit or Stop orders that become active and executable only upon meeting predefined price conditions.

6. **Slippage**: The difference between the expected price of a trade and the actual executed price, typically occurring during periods of volatility or low liquidity.

7. **Trade Throttling**: Operational control mechanisms used to limit order submission frequency or volume to protect platform stability.

8. **Margin Level**: The ratio of available equity to required margin in a Client's trading account, used to monitor risk exposure.

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PART A: POLICY SCOPE AND STRUCTURE

Section 1.1: Applicability
The Policy governs order interaction and execution logic for all financial products accessed via the Company's systems. Clients acknowledge that market activity carries inherent risks such as volatility, execution lag, and slippage. The Company remains the exclusive execution counterparty, and no transactions are routed externally.

Section 1.2: Order Categories
Orders are submitted as either Real-Time Executable (Market Orders) or Trigger Conditional (Pending Orders such as Limits or Stops). Market Orders execute at the prevailing internal rate upon receipt. Pending Orders activate upon meeting set price levels and are subject to prevailing market liquidity. Automated internal mechanisms may manage order queueing and rate filtration.

PART B: CLIENT SYSTEM ACCESS AND TRANSMISSION METHODS

Section 2.1: Access Credentials
Clients receive secured login credentials upon onboarding. Clients are solely responsible for protecting their credentials and preventing unauthorized use.

Section 2.2: Exceptional Transmission Methods
Subject to Company approval, alternate channels such as secure email may be utilized for trade instructions. Such requests must be confirmed in verifiable written form.

Section 2.3: Transaction Logging and Eligibility
Only properly formatted orders submitted through approved systems will be processed. The platform records all activity, which Clients may request for verification purposes.

PART C: EXECUTION ENVIRONMENT AND CLIENT OBLIGATIONS

Section 3.1: Market Dynamics and Execution Disparities
Execution prices may vary from quoted levels due to market changes. The Company does not warrant real-time pricing precision and disclaims responsibility for execution price variance.

Section 3.2: Order Accuracy and Entry Responsibility
It is the Client's obligation to ensure that all order instructions are accurate. Post-execution revisions to trades based on user error are not permitted.

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Section 3.3: Time Validity Settings

Clients may specify duration instructions such as "Day" or "Good Till Cancelled" when submitting orders. The system will process orders according to such defined parameters.

Section 3.4: Execution Risk Filters

The Company may apply operational controls such as trade throttling, volume thresholds, or order blocking to protect against platform instability or excessive exposure.

Section 3.5: Operational Adjustments During Market Stress

In cases of market disruption or technical anomalies, the Company may adjust product specifications (e.g., spreads, leverage, available instruments) without prior notice. Changes are effective immediately.

Section 3.6: Margin Oversight

Clients must actively monitor their margin levels and risk exposure. System alerts, while provided on a best-effort basis, do not substitute Client oversight.

Section 3.7: Price Slippage and Gap Risk

Execution during volatile or illiquid periods may result in slippage. Gains or losses beyond expectations may occur. This is an acknowledged risk of participation.

Section 3.8: Order Rejection and Cancellations

The Company reserves the right to reject, delay, or cancel trades in situations where the order poses risk, breaches operational limits, or during infrastructure impairments.

Section 3.9: Trade Size Thresholds

Minimum and maximum trade sizes may be enforced based on internal policy or liquidity provider constraints. Orders breaching these parameters may be adjusted or declined.

Section 3.10: Derivative Expiries

Positions in expiring contracts (e.g., futures) will be closed automatically at contract expiry. Trades held under 10 minutes may trigger scrutiny depending on internal rules or liquidity agreements.

Section 3.11: Binding Execution

All executions are considered final and may not be reversed unless specific platform conditions allow it, with express Company approval.

Section 3.12: Timing-Based Restrictions

Order changes during critical windows—such as open/close sessions or economic data releases—may be limited to maintain execution quality.

Section 3.13: Trade Suspension and Internal Review

Accounts may face trade restrictions or suspension in the event of suspected abuse, breaches of trading conduct, or insufficient funding. Investigations will be conducted as required to preserve integrity.

PART D: CLIENT AGREEMENT AND POLICY GOVERNANCE

Section 4.1: Consent and Acknowledgment

By trading through the Company's system, Clients affirm understanding of and agreement with the terms of this Policy, including the need for continuous platform engagement and communications.

Section 4.2: Amendments and Updates

The Company reserves the right to revise this Policy. Such changes will be posted to the official website, and continued use of the platform signals acceptance of any updates.